

PADICO CO.,LTD.

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Announcement of defective product

September 9th, 2021

Dear Customers,

Thank you for using PADICO products.

We regret to inform you that we have found unstable product quality with our Moon Drop UV-LED Resin. PADICO decided to stop shipping the product until the quality of the resin meets our normal high standards.

Problems have been reported with high viscous resin. When fresh resin is soft, but it grows hard easily in short period.

Products with lot number described in the following list are defective items.

Product	Lot Number		
Moon Drop Resin 30g	105241, 105251, 105261, 105421, 106241, 106251		
Moon Drop Resin 100g	105241, 105251, 105261, 105421, 106241, 106251		
Moon Drop Resin 200g	105241, 105251, 105261, 105421, 106241, 106251		
Moon Drop Resin 500g	105241, 105251, 105261, 105421, 106241, 106251		

^{*} Moon Drop Resin which has a lot number not listed in the table above is confirmed as a good quality product.

Product	Moon Drop 30g	Moon Drop100g	Moon Drop 200g	Moon Drop 500g
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Jan Code	4902498733230	4902498733247	4902498733254	4902498733261
Inventory #	403323	403324	403325	403326

Please check the lot number of Moon Drop UV-LED Resin you purchased.

Lot number is printed on the label of bottle. See the location with below images.





Lot Number: 105241, 105251, 105261, 105421, 106241,106251 Distribution Date: Middle of June to September 7th, 2021

If you have a defective resin, please stop using the resin. Please contact PADICO International sales via email for replacement: padico sales@padico-shop.jp
Padico authorized local distributor or retailer may be contacting you for arranging the replacement.

I apologize for any inconvenience this may cause you.

If you have any questions or concerns, please do not hesitate to contact us at padico sales@padico-shop.jp

Sincerely,

International Sales PADICO Co., Ltd.